



Rosedale Master Homeowners Association

www.rosedalemasterhoa.com

Possible Recent Issues with the TEKWave Phone App

TEKWave introduced a new release of its Phone App last Thursday, and it has caused challenges for some Rosedale residents.

A few folks who never log out of the app, so they can reopen it without logging in, have reported that they were logged out by the system. Not a problem for those who remember their password or remember where they stashed the piece of paper that they wrote it on. If you don't remember your password, not to worry. Let me know at ed@themazers.com and I will reset it and send you a new password. Please include your street address.

For most folks the update was uploaded automatically, but in a few instances, the app either did not update or didn't update correctly. If your TEKWave Phone App starts acting strangely, that is the cause. You will need to update it manually. Just go out to your phone app store (Playstore or Apple Store), select the **TEKControl Visitor Management App** with the red circle and 3 wavy line s, and update the app, and that should solve your problem.