

**From:** Ed <bodmazer@rosedalemhoa.com>  
**Sent:** Saturday, January 25, 2025 1:20 PM  
**To:** bodmazer@rosedalemhoa.com  
**Subject:** Access Committee Update in Response to recent Town Hall



**Rosedale Master Homeowners Association**

[www.rosedalemasterhoa.com](http://www.rosedalemasterhoa.com)

## **Access Committee Update in response to the recent Town Hall Zoom Meeting**

As a result of input and questions from the recent Town Hall, the Access Committee would like to clarify the following points to help ensure a common understanding of gate operations

1. Blinds at the 44<sup>th</sup> street gate house will be up and opened once the sun goes down, until the next morning. However, the blinds being opened or closed will do little to stop anyone from walking in. But, as this may add to the appearance the gate attendant is watching the sidewalks or side areas, the blinds will be raised once the sun does not interfere with attendant duties.
2. All guests entering Rosedale without a QR code will be required to show ID at the guest gate. Please add any guests (friends, family, vendors, contractors, etc.) to your TEK Wave app to help ensure a smooth and timely process for everyone. If vendors and guests are properly entered in TEK Wave, you can expect to receive a notification (or not) depending on your profile settings in TEK Wave.
3. Any vendors or deliveries coming to your home should be registered in TEK Wave as a temporary visitor. This should include any deliveries (groceries, food, etc.) that you are expecting. You may not always know the driver's name so therefore, please list the company that you ordered from, i.e. Jets Pizza, Walmart, Publix, etc. in your TEK Wave app so the gate attendant knows that you are expecting a delivery. Deliveries from USPS, UPS, Amazon, FedEx, etc. do not need to be entered as they

have access to Rosedale throughout the day.

4. You should have a primary and secondary phone number listed in your TEK Wave app in case someone is not listed in your TEK Wave app and is attempting to enter and provides your address to the attendant. The gatehouse attendant will call each number (primary and secondary) once to verify if you are expecting a visitor. If they cannot make contact with you, the visitor will be turned away.
5. If you are a passenger in a car, the driver must come through the guest lane, and the attendant will ask the resident in the vehicle to produce ID. Or you can **proactively** add the driver to your list, send them a QR code, and subsequently enter through the resident's lane upon arrival.
6. Vendors that are in the community on a daily basis and service multiple residences (Teal, Home Team, Lawngevity, etc.) will be permitted to enter without having to show ID. Residents will not be notified of these occurrences. This will reduce check in time and unnecessary calls to residents.
7. If a guest or vendor is not registered, the attendant must take time to try and contact the homeowner. Depending on the time of day, if traffic is backed up to the main roads, the attendant is required to open the gate arms and let traffic through, unverified.

Security and Safety in Rosedale is everyone's responsibility. Following these guidelines will help ensure a safe environment for everyone.

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