

From: Ed <bodmazer@rosedalemhoa.com>
Sent: Sunday, April 6, 2025 9:54 AM
To: bodmazer@rosedalemhoa.com
Subject: Help us by Using TEKWave to notify the Gate house of Visitors



Rosedale Master Homeowners Association

www.rosedalemasterhoa.com

**Please help us by using
TEKWave to notify the Gatehouse
when you expect visitors.**



We have a problem and need your help.

Too many Rosedale residents are not using TEKWave to let the gatehouses know that they are expecting visitors. In the few hours I spent helping to update the setup in the SR70 gate, over half of the visitors that entered Rosedale were not entered into TEKWave – that's right – over half of the visitors were not registered, each requiring the gate attendant to call the homeowner to verify that they were expected. In several cases, they could not get a homeowner on

the phone and had to turn the visitor away. In the short time I was there, the attendant made more than 14 calls. **This has to change.**

1. If you expect a visitor, please use TEKWave to enter the visitor.
2. Use the **SAVE & SEND E-PASS** option at the bottom of the visitor entry screen to send your visitor a QR-Code so they can enter Rosedale quickly without having to stop and speak with the gate attendant.
3. Select the proper guest Type to properly identify your visitor (Temporary Guest, Permanent Guest, Vendor etc.)

As of this moment, 159 residents have not registered with TEKWave and cannot even use it. While there are a few folks who are infirmed and can be excused from using TEKWave, all of these residents have emails and have no excuse for not registering.

I have just sent out new TEKWave Registration emails to all 159 residents. It will be coming from communications@rosedalemhoa.com. Look for the email and please take the time to register now. If you have not yet registered and do not find the email in your inbox, please check your spam filter. If you still cannot find it, please email me directly at bodmazer@rosedalemhoa.com and I will make sure that you get one.

And if you need help registering, please feel free to email me and include your phone number and street address, and I will be happy to help you. I have helped many residents who have all been surprised at how easy it was to register.

Finally, if you would like more information on TEKWave including how and where to go to download the App to your phone, and instructions on how to use it, go to our Master HOA Website at www.rosedalemasterhoa.com/tekwave.

Again, we need your help and making Rosedale a great place to live and visit.

Ed Mazer
Rosedale Community Access Committee

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