

From: Ed Mazer, Communications Committee <Communications@RosedaleMHOA.com>
Sent: Wednesday, December 17, 2025 3:35 PM
To: Edward & Charlene Mazer
Subject: Misleading email from RPM concerning Rosedale 2026 Annual Assessment



Rosedale Master Homeowners Association

www.rosedalemasterhoa.com

Yesterday afternoon you received an email notice from Resource Property Management (RPM) titled *Important Communication Regarding 2026 Maintenance Fee* that contained some misleading information that has caused confusion for our homeowners.

It turns out that this message was a general notice sent out to a number of different HOAs served by RPM. It contained information that does not apply to Rosedale.

The correct information is as follows:

The 2026 annual assessment for Rosedale Master HOA is \$2,532 is due as a one-time payment on January 1, 2026. Homeowners have a 30-day grace period in which to pay their annual assessment. Payments not received by January 31st will be considered late and be subject to a late charge of the greater of Twenty-five Dollars (\$25) or five percent (5%).

Payment Options

1. Owners currently enrolled in Auto Draft (ACH) do not need to take any action. Your maintenance fee will be automatically deducted on January 3.
2. **Online Banking:**
If you use online banking to process your maintenance fee payment, it is extremely important to verify the following:
 - i. Your account number, which will be listed on the invoice you will receive by mail shortly.
 - ii. The remittance address is listed as:

c/o Resource Property Management
PO Box 20270
Miami, FL 33102-0270

1.
 - b.
 - ii. Please ensure payments are issued to Rosedale Master Association to avoid processing delays.
2. **Check by Mail:**

Checks may be mailed to the same address listed above. Please include your account number on the check to ensure proper posting.
3. **Credit Card & E-Check (Vantaca Homeowner Portal):**

Payments may be made through the **Vantaca Homeowner Portal at home.resourcepropertymgmt.com**.

 - i. Credit card payments will incur a 3.25% service fee
 - ii. E-check payments will incur a \$1.99 flat fee per payment

Please disregard any references to *coupon booklets* included in the RPM email, as that option does not apply to Rosedale

The email you received was for notification purposes only. A written invoice was mailed to each homeowner this past Monday and should be received within a few days. The invoice is also available in the Vantaca Homeowner Portal under "Recent Messages" on the home page once you log in.

If you have any other questions, please contact our new full-time Community Association Manager, Caitlin Moore. Caitlin can be reached at cmoore@resourcepropertymgmt.com or through the RPM office at 941/348-2912.

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This message was sent to Ed@Themazers.Com by Communications@RosedaleMHOA.com
4914 96th St E, Bradenton, FL, 34211

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