



Rosedale Master Homeowners Association

www.rosedalemasterhoa.com

Rosedale Cable Committee

Cablegram

Hotwire Migration Update # 5 May 11, 2022

Outside Potential for an accidental disruption of Service

Hotwire Communications is beginning construction today [Wednesday] and will be placing fiber runs from the source by the SR70 gate along 87th Street East and then terminating at the location of their equipment hut, near the Highlands Circle.

With any project involving digging, as with this one, all utilities (electric, gas, water, cable etc.) are requested to mark the location of their buried facilities. Though all other utilities have done so, Spectrum has not provided markings showing where its infrastructure is installed. Hotwire had delayed construction for two weeks waiting for Spectrum to mark their lines and they has still not done so. Spectrum may not know where their wires are buried – the infrastructure was installed by Brighthouse prior to being acquired by Spectrum – or may have chosen not to take action.

The problems is that without knowing where the Spectrum lines are laid, no matter how careful Hotwire is, there is always potential to accidently hit a line and cut it.

Bottom line, we want you to be aware that there is an outside chance that Hotwire could cut a Spectrum line causing some residents to be without service. If this were to happen, Hotwire would do everything they can to quickly repair the break and get the cable service back up

and running, though they are prohibited from making repairs to Spectrum cables.

Should a line accidentally be cut causing an outage to occur, please contact Lindsey Mankin of Hotwire at 954/829-2246 to arrange for a quick repair.

Message from Hotwire about Second Town Hall Meeting

Thank you for your interest in our Hotwire migration Town Hall event. Due to an overwhelming response, Hotwire Communications and Rosedale have scheduled an additional Town Hall Meeting on Thursday, evening June 2nd 7:00 - 8:30 pm again at the Rosedale Country Clubhouse. We will have both in-person, (limited to the first 120 registrants) and virtual seats, (capped at 300) available. Like our first Town Hall, this event will be recorded for playback at a later date should you not be able to attend either. Hotwire will be sending invitations for this second Town Hall later this week.

Also, there are still virtual seats available for our first **Town Hall Meeting on Tuesday, May 24th at 3:30PM** but they are filling fast. If you would like to attend virtually, please secure your spot ASAP by [*clicking here*](#).

If for any reason you wish to modify your current RSVP or change your RSVP date, please wait for the next communication from Hotwire at the end of the week. At that time, you will be given an option to modify your current reservation if required. We ask that once you make your final selections, please attend only the meeting you are registered for as we need to ensure compliance with capacity constraints both at the club and the Virtual meeting room.

Finally, ***please be sure to add the following email address to your known contacts to avoid emails from Hotwire ending up in your Spam/Junk folders.*** Communications from Hotwire now and in the future will be sent from this address.
rosedalegolfandcountryclub@fisionevents.com.

Thank you and we look forward to meeting with you soon, so that you can learn more about the exciting services Hotwire has to offer Rosedale.