

From: Ed Mazer, Communications Committee <Communications@RosedaleMHOA.com>
Sent: Wednesday, November 13, 2024 6:08 PM
To: Edward & Charlene Mazer
Subject: 11-13-24 We encourage you to register with TEKWare and go to our Website for directions



Rosedale Master Homeowners Association

www.rosedalemasterhoa.com

Letter to encourage residents to register with TEKWave and go to our Website for directions

The TEKWAVE Registration Email

On November 4th we sent out TEKWave Registration Emails to the Rosedale Community. A few, who did not have their email addresses in the DwellingLIVE database, did not get them till later in the week when we were able to identify those residents and input their email addresses. There may be a few who still have not received one.

Many residents have successfully registered with TEKWave, created their new Usernames and Passwords, downloaded the App on their cell phone and logged in. Others, for one reason or another, have not.

A few have run into a problem with a "Registration Code not found" error preventing them from registering.

If this happens to you or if you did not get your Registration Email, please email me directly at ed@themazers.com and I will send you back a new Registration code.

TEKWave Training and Instructions on Using the APP and PC

65 residents attended the TEKWave training session last Friday afternoon. That leaves many who did not. If you missed it and wish to view a recording of it, [click here](#) to go to the recording on the Master HOA Website. The Page also contains links to download Instructions on how to run the TEKWave App and the browser based online PC version.

Register Now and Be Ready for the Transition

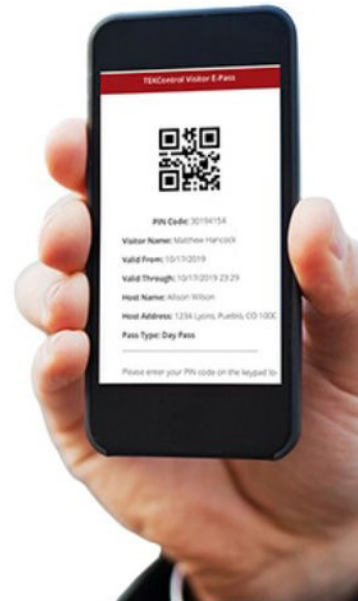
We are working toward a smooth transition from the old software to the new for next Monday, November 18 at 10 am. **I strongly urge you to get your household registered with TEKWave now and avoid a last minute crunch.**

The New QR-Code

TEKWave operates in a more automated way than the older DwellingLIVE. While it does provide the gatehouse with information on your visitor, what makes it different is that it emails your visitor a QR-Code that your visitor can display on their smart phone to present to a scanner that automatically opens the gate without aid from the gate attendant.

If you have a long term visitors (guest or vendor) who currently have paper passes to access the community, you will need to use the App to send them a QR Code and let them know that on the 18th their paper pass will no longer work and they will need to use the QR code to access the community.

Until then, we continue to use DwellingLIVE.



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